

E-01461A-15-0363

ORIGINAL

Arizona Corporation Commiss
Utilities Complaint Form



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Investigator: Tom Davis Phone: <<< REDACTED >>> Opinion Date: 1/4/2016
Opinion Number: 2016 - 128156 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 1/4/2016 8:36 AM

First Name: Norman Last Name: Stalnaker Account Name: Norman Stalnaker
Address: <<< REDACTED >>>
City: Green Valley State: AZ Zip Code: 85614
Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Trico Electric Cooperative, Inc. Division: Electric

Nature Of Opinion

Docket Number: E-01461A-15-0363

Docket Position: Against

We CAN see and understand an increase in cost of delivered electricity to our home. HOWEVER, we cannot agree with a 33%, \$5.00 increase to \$20.00 a month (\$240.00 a year) charge for the "privilege" of being a customer of TRICO Electric Coop. The fact is that we do not agree that there ought to be a "service charge" at all. We paid for a "service connection" when we agreed to buy electricity from TRICO. That is the only "service" that we require from TRICO and it is billed and paid for when we entered into that agreement. Line maintenance, equipment, billing, tax transfers, meters, etc. are a part of product delivery, a part of doing business, a part of selling a TRICO product. Anything else is "funny business".

		Investigation	
Date:	Analyst:	Submitted By:	Type:
1/4/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

Arizona Corporation Commission

DOCKETED

JAN 04 2016



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